



MEDICAL MUTUAL

How to Search for a Provider

Whether you're seeking care in Ohio or outside the state, our goal is to make sure you have the information you need to make the best decisions about using your healthcare plan.

You can search for a provider or specialist by following these steps:

1. Go to MedMutual.com/member.
2. Log in or register for a My Health Plan account. My Health Plan is your secure member website with benefit information specific to your plan.
3. Find Quick Links in the middle of the page and select Find a Provider.
4. Select the Provider Type (e.g., Physician, Facility or Pharmacy) you need.
5. The default search location will be your home address. You can also search elsewhere by entering the ZIP Code, City and State, or County where you are seeking care.
6. Click Search.

When searching for a provider in another state, such as Pennsylvania, some providers will be outside of the Medical Mutual SuperMed Network. These providers will participate in the First Health Network. This network option will appear in the Provider Results and will be identified as First Health.

To search for providers in the First Health Network, click the Go to First Health button in the search results box. You will be directed to the First Health Provider Online Search, where you can find the right provider for you.

Outside SuperMed service area

[First Health](#) 

State(s): PA

Medical Mutual implements and enhances relationships with network vendors allowing us to offer a multitude of out of state options to our members.

 **First Health**
Network

[Go to First Health](#) 

We're always working to make sure you have a wide range of healthcare options in your area. Be sure to check that your provider is in network when seeking care.

If you have any questions about your plan or need help finding a provider, please call the Customer Care number located on your Medical Mutual ID card.